



# SANTOSH

Deemed to be University

(Established u/s 3 of the UGC Act, 1956)

F. No. SU/R/2020/1252

Dated:21.07.2020

## MEMORANDUM

**SUBJECT: GRANT OF PERMISSION TO START A VALUE-ADDED CERTIFICATE COURSE IN "DELIVERING BAD NEWS SKILLS FOR LIFE-LIMITING SERIOUS ILLNESSES AND LIFE-ALTERING CHRONIC ILLNESSES" IN THE DEPARTMENT OF PSYCHIATRY, SANTOSH MEDICAL COLLEGE & HOSPITAL, GHAZIABAD, NCR DELHI.**

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With reference to his letter dated on 08.11.2019 on the subject cited above, Professor & Head of Psychiatry is informed that the request of Department of Psychiatry to start a Value-Added Certificate Course in "**Delivering Bad News Skills for Life-Limiting Serious Illnesses and Life- Altering Chronic Illnesses**" in the **Department of Psychiatry** has been considered and **approved** by the Board of Studies, Academic Council and the Board of the Management in its meeting held on 23.06.2020, 25.06.2020 and 27.06.2020 respectively and is granted permission to start the above certificate course on the following terms and conditions:-

**1. Name of the Course**

**"Delivering Bad News Skills for Life-Limiting Serious Illnesses and Life- Alerting Chronic Illnesses".**

**2. Duration of the Course**

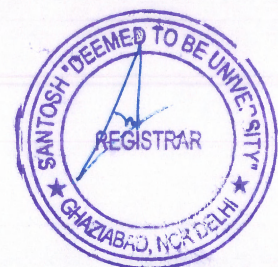
16 Hours [4 hours Session, on Saturday from 1.00 P.M to 5.00 P.M] and there shall be **2 batches** per year containing **4 students** per batch.

**3. Eligibility Criteria**

- MBBS qualified students.

**4. Course Fee: Rs. 500/- per student**

**5. Course Director: A.K.Seth, Professor & HOD of Psychiatry**



## 6. Course Methodology & Syllabus

- The health specialties including resident doctors of surgical and physical health care are exposed to deal with communication of bad news about critical patients, Breaking a bad new is a complex communication task which includes response to patient emotional reactions, exact verbal component of bad new, and dealing with the stress created by patient expectations for cure, multiple family member involvement, and dilemma of how to give the hope.
- The application of well-established principles of communication and counselling helps to prevent serious miscommunication, better patient expectations for involvement in treatment and assist professional manage difficult conversations.
- The Spike protocols, BREAKS Protocol, ABCD models are used as communication strategy for breaking bad news.

The above is circulated to all teaching staff and concerned students of Santosh Medical College & Hospital for their information and necessary action.

[DR. V.P. GUPTA]  
REGISTRAR

Distribution: As above

Copy to:

1. The Secretariat
2. The Chancellor
3. The Vice Chancellor
4. Dean, Santosh Medical / Dental Colleges & Hospitals
5. Medical Superintendent, Santosh Hospital
6. HOD of the Department of Psychiatry
7. Director IQAC
8. Dean Research
9. Finance Department
10. Guard File

